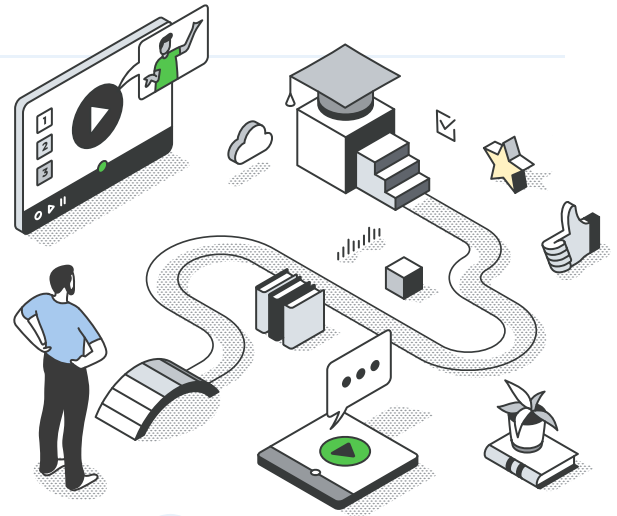


Training & Support



Discover why **98% of customers** love our support team

Our customers appreciate our speedy response times, friendly approach, and overall quality of care. Ask any broker who's used Employee Navigator, they'll tell you the same thing: we go above and beyond.



New customer onboarding



Online training & webinars

Anyone can master Employee Navigator with our comprehensive online training, and stay up-to-date with quarterly product webinars.



Implementation consultant

Start on the right foot. Get personalized support from a dedicated implementation consultant during your first 8 weeks with Employee Navigator.



Company build assistance

Your implementation consultant will host 1-on-1 calls as you build your first companies. We'll share best practices on the build process, training HR, and more.

Ongoing support



Phone & email

Have a question? Our team of friendly, knowledgeable specialists are here to help. *Available weekdays from 9:00am to 7:00pm ET.*



Online help center

Find detailed articles and best practices on every aspect of our platform using our comprehensive, yet organized Knowledge Base.



Integration assistance

Unlock the full potential of integrations with our dedicated team of specialists. We'll show you how it works and help you get the connection up and running.

Additional training

Fees may apply



Consulting calls

Our experienced consulting team is available for in-depth strategic discussions with your agency to address your company's unique objectives.



Onsite training

We offer optional onsite training for brokers looking for a more hands-on approach.



Users conference

Join customers & partners in Washington D.C. to learn best practices, get hands-on training, and become an Employee Navigator expert.