employee NAVIGATOR

FOR BROKERS

Training & Support

Fast responses, a friendly approach, and real care.

98%

of customers love our support team

WHY BROKERS CHOOSE US

Ask any broker who uses Employee Navigator: we go above and beyond.

Questions? Call us

301-583-5180

sales@employeenavigator.com

Included with every account

No extra cost

ONBOARDING · FIRST 8 WEEKS

1. **Online Training & Webinars**
   Master the platform with online training, and stay current with quarterly product webinars
2. **Implementation Consultant**
   A dedicated consultant gives you personalized support for your first 8 weeks
3. **Company Build Assistance**
   1-on-1 calls as you build your first companies, with best practices for the build and training HR

ONGOING · ALWAYS

AI Assistant Free for all users	Get instant answers without leaving Employee Navigator.
Phone & Email	Friendly, knowledgeable specialists, weekdays 9:00am–7:00pm ET.
Help Center	Detailed articles and best practices for every part of the platform.
Integrations	Dedicated specialists help you get each connection up and running.

ADDITIONAL TRAINING

Fees may apply

Consulting calls: in-depth strategy sessions focused on your agency's goals.

Onsite training: hands-on training for your team, in person.

Users conference: best practices and hands-on training with customers & partners in Washington, D.C.

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